

Privacy Policy

1. Introduction

Welcome to Grewal Visa Solutions (“we,” “our,” “us”). We are committed to protecting your privacy and ensuring that your personal information is handled in a safe and responsible manner. This Privacy Policy outlines how we collect, use, disclose, and protect your information when you visit our website www.grewalvisasolutions.com (the “Site”) or engage with our services.

2. Information We Collect

We may collect the following types of information:

Personal Identification Information: Name, address, email address, phone number, date of birth, passport number, and other identifiers.

Immigration Information: Immigration status, visa history, employment details, family information, and other relevant data necessary for processing your immigration application.

Technical Data: IP address, browser type, operating system, referring URLs, and other information automatically collected when you visit our Site.

Communication Data: Records of your communications with us, including emails, phone calls, and chat messages.

3. How We Use Your Information

- We use your information for the following purposes:
- To provide and manage our immigration services.
- To process your applications and petitions.
- To communicate with you regarding your case or our services.
- To comply with legal and regulatory requirements.
- To improve our services and the functionality of our Site.
- To conduct marketing and promotional activities, with your consent.

4. Sharing Your Information

We may share your information with third parties in the following situations:

Service Providers: We may share your information with third-party service providers who assist us in delivering our services, such as payment processors, IT service providers, and legal consultants.

Legal Obligations: We may disclose your information to comply with legal obligations, court orders, or government requests.

Business Transfers: In the event of a merger, acquisition, or sale of all or part of our assets, your information may be transferred to the new owner.

Consent: We may share your information with third parties if you have given us your explicit consent to do so.

5. Data Security

We implement appropriate technical and organizational measures to protect your information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

6. Your Rights

You have the following rights regarding your personal information:

Access: You can request a copy of the personal information we hold about you.

Correction: You can request that we correct any inaccuracies in your personal information.

Deletion: You can request that we delete your personal information, subject to certain legal obligations.

Objection: You can object to the processing of your personal information for certain purposes.

Restriction: You can request that we restrict the processing of your personal information under certain circumstances.

To exercise any of these rights, please contact us at preetinder@grewalvisasolutions.com.au

7. Cookies and Tracking Technologies

Our Site uses cookies and similar tracking technologies to enhance your browsing experience and analyze Site usage. You can manage your cookie preferences through your browser settings.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We will notify you of any significant changes by posting the new Privacy Policy on our Site and updating the effective date.

9. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

GVS Associates (AUS) Pty Ltd.

Level 2, 311 Lonsdale Street,

Dandenong, VIC – 3175

Australia

Phone: +61 490 054 596

Email: preetinder@grewalvisasolutions.com.au